provation®

PROVATION® APEX EASES IT LIFT FOR GI PROCEDURE DOCUMENTATION AT TIDALHEALTH

A Solution for Physicians and IT Teams

Too many healthcare facilities are continuing to allocate valuable resources toward big IT lifts in order to maintain on-premise GI procedure documentation software. To stay competitive, TidalHealth, a leader in the healthcare space, aimed to embrace a robust solution that could address these challenges more effectively. They needed a solution that could save time by streamlining both the use and maintenance of this technology.

After considering alternative endowriters, including their EHR's GI offering and Provation MD, the healthcare facility ultimately chose to adopt Provation Apex. This cloud-based platform has shown great promise, demonstrating why Provation is the gold standard in GI and Pulmonary procedure documentation. Provation Apex significantly reduces IT workload and is exceptionally easy for physicians to learn and use, featuring an intuitive interface, reporting dashboards, and GI-specific workflows. Both the physicians and IT departments at TidalHealth have praised Provation as the preferred vendor in the GI.

Take a closer look at TidalHealth's journey and the success they achieved with Provation Apex.

EVALUATING THE COMPETITION: CHOOSING PROVATION APEX OVER ALTERNATIVES

The decision to implement Provation Apex came after careful consideration. Nick Ehrick, the Lead Analyst at TidalHealth, shared insights into this decision-making process.

"We were familiar with Provation MD, and it wasn't a huge leap to move to Provation Apex," he explained. "Provation Apex's GI reporting capabilities, light IT lift, and position as the market leader made it the clear choice for us."

Being on a cloud-based platform also means physicians get updates to changing healthcare regulations more readily. This, coupled with the more robust reporting capabilities of Provation Apex, tipped the scales in its favor.

Provation Apex offers a smoother experience for physicians than alternative options thanks to its more developed functionality and deep medical content.

"We're now through implementation and we would still have chosen to switch to Provation Apex if we had to go back and do it all over again.

Provation Apex is more well-developed than the other options on the market *for procedures, making it the better choice."*

- Nick Ehrick
Lead Analyst at TidalHealth

CLOUD-BASED EFFICIENCY: PROVATION APEX'S IMPACT ON IT TEAMS

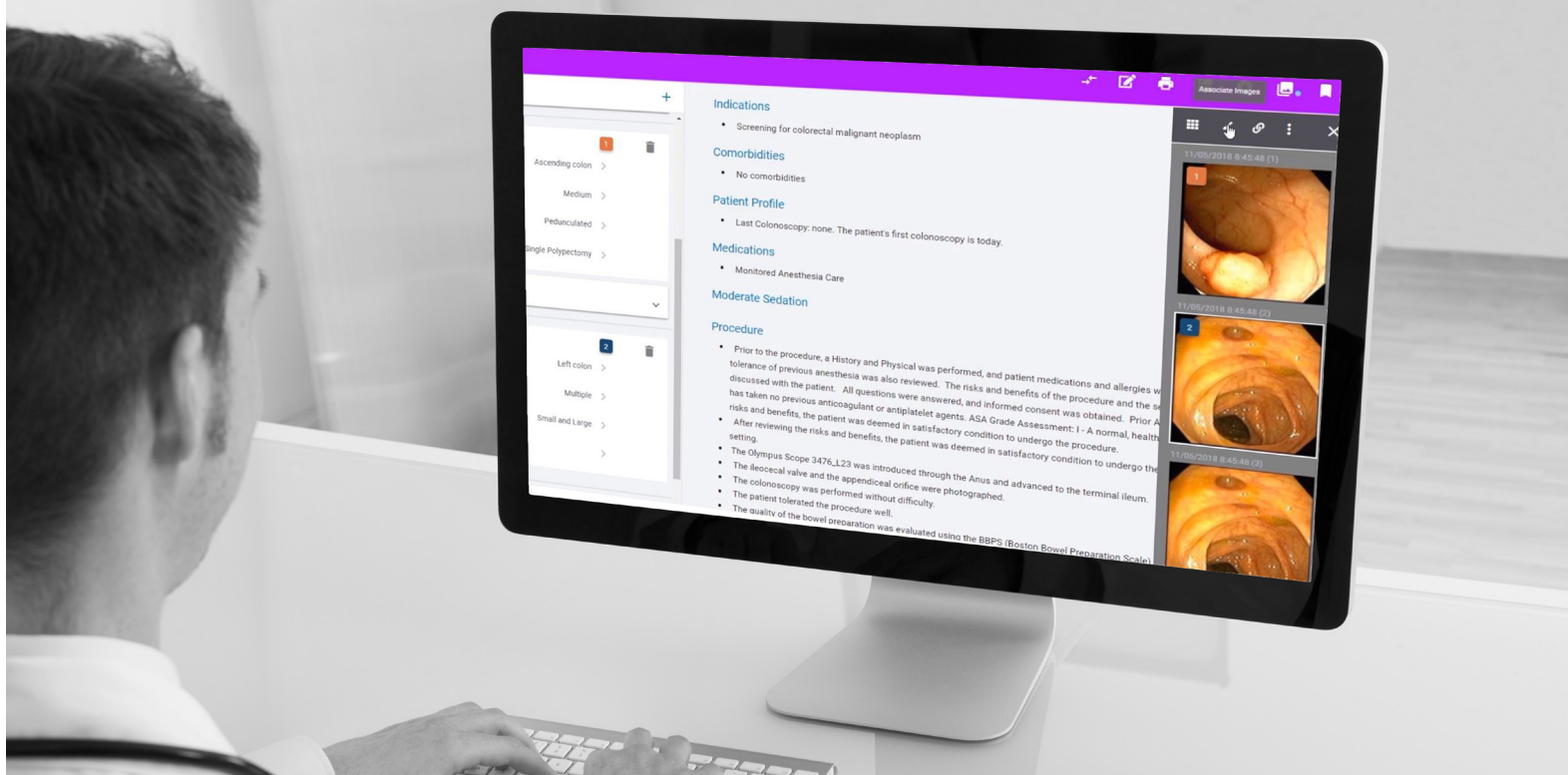Provation Apex has reduced the maintenance for TidalHealth's IT department substantially.

"I appreciate the system being housed on Provation's side, so there's less maintenance on ours. ***It's one less thing I have to upgrade and maintain****."*

- April Stimis
Project Manager for
the Provation Apex Implementation

From an implementation perspective, going through every computer to update it puts strain on IT teams and makes it difficult to keep everything up to date.

"There hasn't been much noise from the IT side, which is always good," Ehrick said.

Because Provation Apex is cloud-based, healthcare facilities who adopt it forgo many of the costly hardware updates and refreshes that IT departments would otherwise be required to do to implement and upkeep an on-premise software solution.

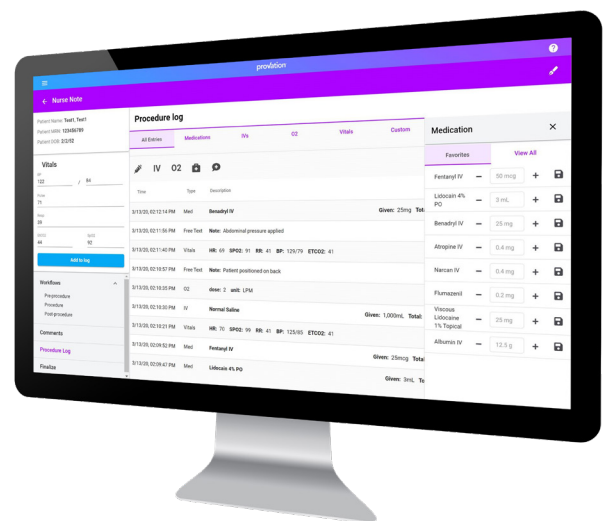# PHYSICIAN-FRIENDLY DESIGN: PROVATION APEX'S EASE OF USE

Physicians at TidalHealth were thrilled to experience an extremely smooth transition to Provation Apex. The easy adoption of the platform was highlighted by Jenny Ward, the Interface Analyst, who said, "Our primary GI providers picked it up very easily. Even general surgeons, after using it once, were good to go."

Provation Apex was designed to reflect real GI workflows, so that physicians can move through documentation quickly. For example, the 'drag and drop' capability for images simplifies the inclusion of visual data in patient records.

Another standout feature is the improved template management, allowing physicians to save current notes as templates or use templates for different sections of the note. This flexibility not only saves time but also ensures consistency in documentation.

IT support can also help out with modifying these templates without requiring physicians to log in separately, streamlining the process of template customization and ensuring that documentation remains both customizable and user-friendly.

This seamless adoption has underscored Provation Apex's reputation as the most reliable and efficient solution on the market.

ENHANCED CODING IN GI DOCUMENTATION

Provation Apex's auto-generated coding in the background has significantly eased the workload for TidalHealth physicians by eliminating the need for manual code selection. This automation ensures accurate coding without additional effort from physicians, allowing them to focus more on patient care and less on administrative tasks.

"The coding feature is a nice benefit as it takes one step off the physicians," Jenna Torres, an Optime Analyst, added. Simplifying the team's workflow in this way is just one of the many Provation Apex features that are delighting physicians and reducing burnout.

PROVATION APEX: DELIVERING RESULTS FOR TIDALHEALTH

TidalHealth's experience with Provation Apex highlights the solution's effectiveness in improving clinical productivity and easing IT burdens. The seamless transition, positive feedback from physicians, and the robust features of Provation Apex demonstrate why it is the vendor of choice in GI procedure documentation. As TidalHealth continues to leverage the benefits of Provation Apex, their success story serves as a compelling case for other healthcare facilities considering a switch to this leading cloud-based solution.

Find out how you can improve clinical efficiency by visiting www.provationmedical.com/apex.