

SUCCESS STORY

Many Clinicians, One Intuitive Documentation Process

Kalamazoo Endo Center connects physician and nurse documentation using Provation® Apex Procedure Documentation and Provation® Apex Patient Charting

Kalamazoo Endo Center, owned by PE GI Solutions (formerly Physicians Endoscopy) is a two-room ambulatory surgery center (ASC) in Portage, Michigan. The successful center performs over 5,000 gastroenterology (GI) procedures per year.

Before migrating to Provation® Apex and Provation® Apex Patient Charting, Kalamazoo's nursing department documented using tedious paper charting, while physicians utilized on-premises procedure documentation system, Provation® MD.

"Our documentation process was disconnected," said Christina McDonald, Administrator and Director of Nursing at Kalamazoo Endo Center. "Our physicians were pleased with Provation MD, so we contacted Provation to determine our options and were introduced to cloud-based Provation Apex Procedure Documentation and Patient Charting."

The Provation Apex Platform combines intelligent, browser-based procedure documentation and efficient patient charting solutions. Provation Apex Procedure Documentation allows clinicians to quickly and accurately access deep medical content for documenting multiple specialty procedures, including GI. Provation Apex Patient Charting connects pre-call notes, vitals, patient data, and specimen collection information to the procedure note through a secure cloud system.

With the two solutions, all clinicians at Kalamazoo would have the ability to access and complete patient procedure notes quickly on any internet-enabled device with Provation Apex – no matter their role.



After Kalamazoo decided to migrate, PE GI Solutions and Provation signed a Master Agreement to offer Provation Apex Procedure Documentation and Provation Apex Patient Charting as an option for all PE ASCs. The agreement will help standardize documentation across sites, increase reporting accuracy, minimize IT burden, and improve data protection.

The benefits of a customizable solution

"I was in charge of initiating the migration process from the beginning," said McDonald. "We were presented with the Provation Apex Platform because we would save significant costs moving to the cloud. After signing, we held testing to determine how we would best utilize both the procedure documentation and the nursing documentation elements, and we found that the systems are very customizable."

Before a center has access to Provation Apex, Provation's Implementation Team works with decision-makers to construct a personalized view of the solution. Whether a site is focused on connecting with EHR systems or building interfaces, the Provation team will ensure all necessary processes are in place before Go-Live.

"Provation Apex Procedure Documentation and Patient Charting are completely tailored to your site's needs before you roll it out," said McDonald. "I've dealt with onboarding other systems before, including EMRs, and it's clear that these systems were developed with our clinical workflows in mind."

When Provation Apex is ready, clinicians will take short online training demos.

"Our nurses and techs completed the online training, which they found very easy and informative," said McDonald. "We were able to add in some pre-admission information beforehand so that procedures could run smoothly right when the solution launched. Our physicians, specifically, understood the training quickly because Provation Apex is very physician-friendly. It was a seamless transition for them coming using Provation MD, which is amazing."

Designed with clinician time-savings in mind

When clinicians use paper forms or stagnant electronic templates, sites are at a greater risk of communication, missing records, and duplicate documentation. Further, manual, pen-to-paper documentation can waste valuable clinician and patient time.

"Although our nurses went from documenting on paper, their transition to Provation Apex Patient Charting was very well received," said McDonald. "Because the nurses were charting throughout patient visits, we've eliminated five pieces of paper per patient!"

Nurses were not the only clinicians experiencing valuable workflow changes.

"Physician documentation is smoother with Provation Apex than Provation MD," said McDonald. "Doctors they can set up their Favorites, use Customizable Templates, and Provation Apex even learns physicians' most-used selections as they document more procedures over time."

And because Provation Apex is browser-based, clinicians at Kalamazoo are documenting on touchscreen tablets on-the-fly.

"Even our patients are happy with Provation Apex's functionality," said McDonald. "We love the solution's discharge papers. They are easy for referring physicians, nurses, and patients to read. Many patients want detailed descriptions and images from their procedure, and with Provation Apex, we can provide that for a better patient experience."



Taking advantage of a corporate-approved platform

Provation Apex Procedure Documentation and Patient Charting are customizable solutions, and clinicians at Kalamazoo Endo Center are personalizing documentation to improve efficiency. And because of PE GI Solutions and Provation's Master Agreement, other PE ASCs like Kalamazoo can standardize and streamline their documentation processes with the solution at a lower cost by migrating.

"I would recommend that more PE sites switch to Provation Apex," said McDonald. "The process was smooth, our clinicians are pleased, and we have a solution that connects our workflow from pre-admission charting through procedure documentation."

You too can be a Provation Apex Success Story.
Learn more at www.provationmedical.com/apex.

