



Services and support you can count on

Let us help you achieve a fully optimized practice

With your subscription to Quality Concierge®, you get so much more than our comprehensive reporting, data management, and quality improvement solution. You also get access to our extensive support services and team of quality experts to help you optimize your performance position, avoid CMS penalties, prepare for value-based payment models, and seamlessly report for MIPS.

Our Customer Success Team

helps providers and groups:

- ✓ Gauge performance and scoring prior to MIPS submission
- ✓ Focus on specific measures to optimize score
- ✓ Audit cases to ensure no documentation errors
- ✓ Identify gaps in submissions

Our Customer Support Team

is here to help users with:

- ✓ Quality Concierge platform questions
- ✓ Technical issues and troubleshooting

Resources and Educational Courses

are available on-demand for:

- ✓ End-user and administrative training
- ✓ Application features
- ✓ MIPS overview
- ✓ and more

Service Status Page

offers real-time information about:

- ✓ Platform status
- ✓ Reported incidents
- ✓ Scheduled maintenance
- ✓ Optional automated push notifications to your email or via text messages (sign-up required)

Let Quality Concierge® and our team of experts do the heavy lifting for you!

Learn more at provationmedical.com/quality-concierge

