provation®

Virtual Services

Know your options.

More than ever before, healthcare professionals need services and support on their terms, which can sometimes mean they are remote. We want you to know that nearly all Provation services, regardless of the product line, can be performed virtually via phone, video conference and remote computer access – no on-premise support required!

With thousands of successful implementations over the past two decades, Provation has refined its Virtual Services experience. You can trust that we have the right remote access tools, knowledge and experts in place to ensure your team has great success and satisfaction with our products.

Which Provation services can be performed remotely? Almost all of them.

Virtual product implementation
- Project management
- Video-enabled project calls
- Software installation on servers
- Planning meetings
- Power User trainings
- Go Live support

Virtual setup of new features and interfaces
- HL7 interfaces
- GIQuIC
- Automated ADR
- Pathology interface

Virtual technical services and support
- Server migration and database image extraction
- Application and database server updates
- Image capture hardware testing
- Faxing, scanning and video capture implementation

Introducing our new
Virtual-Only Implementation Package!

ASK YOUR REP TODAY

Virtual training services
- Online, on-demand learning options
- Instructor-led online training courses
- Role-specific training for power users, physicians and administrators
- GI and surgical preference training and setup
- Standard reporting and procedure data export (PDE)

www.provationmedical.com | 612-313-1500