



## Wolters Kluwer Health - ProVation Medical

### FAQs - General Use

#### 1. Who is Wolters Kluwer Health?

Wolters Kluwer Health, headquartered in Philadelphia, Pa., is part of Wolters Kluwer, a market-leading global information services company. Professionals in the areas of legal, business, tax, accounting, finance, audit, risk, compliance, and healthcare rely on Wolters Kluwer's leading, information-enabled tools and solutions to manage their business efficiently, deliver results to their clients, and succeed in an ever more dynamic world.

Wolters Kluwer Health's power brands include traditional publishers of medical and drug reference tools and textbooks, such as Lippincott Williams & Wilkins and Facts & Comparisons®; and electronic information providers, such as Ovid® and UpToDate®, Medi-Span® and ProVation® Medical.

[Wolters Kluwer Pharma Solutions](#), sister company of Wolters Kluwer Health, provides the very highest level of critical, global, pharma intelligence to life science professionals and the pharmaceutical industry. More information on Wolters Kluwer Pharma Solutions can be found at [Adis®](#) or [Source®](#) product websites.

Wolters Kluwer has 2009 annual revenues of €3.4 billion (\$4.8 billion), employs approximately 19,300 people worldwide, and maintains operations in over 40 countries across Europe, North America, Asia Pacific, and Latin America. Wolters Kluwer is headquartered in Alphen aan den Rijn, the Netherlands. Its shares are quoted on Euronext Amsterdam (WKL) and are included in the AEX and Euronext 100 indices.

#### 2. What is ProVation Medical software?

ProVation Medical software solutions streamline procedural documentation for hospitals, health systems and surgery centres.

For more than 15 years, ProVation software has been used in hospitals and surgery centres across the U.S. and Canada. The company currently has more than 700 installations and over 7000 clinical users.

The ProVation solution offers a comprehensive, user-friendly research and administrative database, 80 standard productivity reports, automatic generation of reports, letters, requests, and patient instructions.

##### **ProVation MD software:**

- Is designed by 30 in-house clinicians to create software that mimics physicians or nurse's natural preferences and workflows.
- At its core, is an intuitive software developed by physicians to help their colleagues focus on patients rather than paperwork and build clinical content, which is delivered to the physician real-time via a unique, easy to use "point and click" Anticipatory Interface.

- Enhances patient safety by replacing an inefficient dictation/transcription process with better documentation, automatic data tracking, and quality improvement.
- Enables users to generate a multi-media note and all ancillary documentation such as referral letters, patient instructions and pathology requests, all of which can be sent automatically via fax or email to referring providers. They can also be sent electronically to the hospital's electronic health record.

The result is documentation that increases efficiency, satisfies physicians and improves the capture and tracking of patient data.

**ProVation MultiCaregiver** software:

- Provides complete peri-operative documentation and replaces paper charting for nurse procedure documentation.
  - Enables medical centres to enhance the quality of patient care, reduce administrative costs and achieve compliant, standardised documentation.
  - Automatically collects information from vital monitors and transfers scheduling adapt patient demographics from **ProVation MD**.
  - Eliminates the potential for adapt entry redundancies and errors.
  - Provides accurate, real-time charge capture for procedure reimbursement, medications and supplies used.
  - Interfaces with front and back office systems allowing for seamless data sharing across the continuum of care.
  - Offers powerful reporting tools for quality initiatives, benchmarking and audits.
3. **What is the purpose of implementing ProVation MD and ProVation MultiCaregiver software in the Australian and New Zealand healthcare systems?**

Australia and New Zealand are facing a great challenge in the detection and treatment of colorectal cancer, Gastrointestinal (GI) and bowel screening procedures. This is in part due to meet the increasing demand for physicians and nurses to handle the associated administrative procedures more efficiently, and manage patient data more accurately and effectively.

In Australia and New Zealand, the electronic documentation software solutions include **ProVation MD** and **ProVation MultiCaregiver**, both of which have been uniquely developed to replace unsupported software and inefficient dictation/transcription tools for procedure documentation.

These intuitive software solutions for hospitals and health systems:

- are developed by physicians for physicians
- streamline procedural documentation and reporting
- utilise an intuitive user interface
- interface seamlessly with scheduling, patient demographic and other healthcare IT systems
- allow images taken during the procedure to be integrated into the report
- have market-leading query/reporting capabilities for quality or other initiatives

Electronic procedure documentation systems provided by ProVation Medical can aid physicians and hospitals to meet projected increasing demand, especially for GI procedures. In particular, these systems help address increasing incidence of colorectal cancer and screening colonoscopies.

In summary, mandating the adoption of these systems will improve productivity, increase accuracy and extraction of data, address inefficiency and reduce unnecessary costs. Improving efficiency and accuracy of patient data means waiting times are reduced and the quality of care for patients are heightened.

**4. How would the healthcare systems and their stakeholders benefit from the use of ProVation Medical software? What are the advantages?**

- The software provides a genuine, safe, efficient alternative that will promote high utilisation rates-delivers workflow and time savings by eliminating paper charting.
- Competitors' software (already installed in health systems), provides limited and unsupported products. Providers are looking for a better solution - a solution that ProVation software can provide with ease.
- The software allows physicians to quickly and completely document medical procedures and generate multi-media notes and all ancillary documentation such as referral letters, patient instructions and pathology requests. All this documentation can be sent automatically via fax or email to referring providers, as well as electronically to the hospital's electronic health record.
- The software replaces inefficient dictation/transcription tools.
- The software enhances patient safety through better documentation, automatic data tracking, and quality improvement - eliminates the potential for adapt entry redundancies and errors.

The result is documentation that increases efficiency, satisfies physicians and improves the capture and tracking of patient data.

**5. Is the software compatible with the Australian and New Zealand market and hospital systems?**

Yes, the software has been specifically designed to meet the needs of Australian and New Zealand health systems. Terminology, medical content and medications are all specific to this market.

ProVation software is vendor neutral and currently integrates with most medical scopes (such as Olympus, Pentax, Fujinon), along with numerous vitals monitors (available within optional MultiCaregiver nursing software).

700+ currently installed HL7 interfaces, including most major HIT and interface engines are in the market today.

**6. How does ProVation Medical software differ from its competitors?**

Through research and meetings with Gastroenterologists it has been made evident that specialists and nurse are in need of a solution that ProVation Medical softwares can provide. That solution involved replacing inefficient dictation/transcription processes with software that allows physicians to quickly and completely document medical procedures and generate a multi-media note and all ancillary documentation. Unlike competitor offerings, ProVation's deep medical content pre-built "by physicians for physicians", with terminology customisation tools available.

ProVation software also stands apart from the field with its structured data input and extensive reporting tools for quality initiatives, benchmarking and other reporting statuses.

**7. Who developed and designed the software?**

An illustrious staff of more than 30 full-time physicians and coders, working with industry-leading consultants.

**8. Is there any training involved? What is involved?**

Like any software solution that changes workflow, ProVation software comes with a mild learning curve. Our training program is robust and our world-class customer service means that help is only a phone call away.

**9. Has the government and local health associations approved ProVation MD and ProVation MultiCaregiver software with the Australian Standards?**

In October 2007, all relevant government and healthcare bodies were sent a letter outlining the issues within the healthcare system and the solutions available by Wolters Kluwer Health and ProVation Medical.

The letter outlined:

- How electronic procedure documentation systems can aid physicians and hospitals to meet the projected increasing demand for Gastrointestinal (GI) procedures to address increasing incidence of colon cancer;
- How mandating the adoption of electronic procedure documentation systems can improve productivity, increase accuracy of data, address inefficiency and reduce unnecessary costs.
- Introduce ProVation Medical (part of Wolters Kluwer Health) as the leading provider of medical electronic procedure documentation.

At this stage, the government and healthcare bodies are aware of Wolters Kluwer Health and ProVation Medical and what it can offer to the healthcare systems.

**10. How can we purchase the software?**

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**11. Are there other ProVation software modules that can be used for other medical condition/procedures?**

In addition to Gastroenterology, ProVation Medical offers procedure documentation solutions in Pulmonology, Orthopaedics, Pain Management, Urology, Cardiology (Echo, Nuclear, Cath), and General Surgery (day surgery only).